

Isaac T. Dzihwema

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Professional Summary

Cybersecurity and IT Infrastructure Specialist with 15+ years' experience in network engineering, cyber risk management, and IT training. Skilled in designing and securing enterprise systems, leading IT teams, and delivering Microsoft, Cisco, and CompTIA-certified training programs. Proven track record in strengthening IT security, optimizing infrastructure, and aligning technology with business goals.

Core Skills

- Cybersecurity: SIEM, Risk Assessment, Penetration Testing, Vulnerability Management
- Networking: Cisco Routing & Switching, WAN/LAN, Wireless Networks
- Cloud & Systems: Microsoft Azure, Server 2016, Office 365, Exchange
- Artificial Intelligence: Machine Learning, AI Security, Automation in Cybersecurity
- IT Management: Project Management, IT Policy Development, Disaster Recovery
- Training & Leadership: Microsoft Certified Trainer, Corporate IT Training

Certifications

Microsoft: MCSA 2016, MCSE (Productivity, Server Core, Exchange), Azure Associate, Azure Security Engineer, Microsoft Certified Trainer (MCT), Microsoft 365 (Identity, Security, Mobility)
Cisco: CCNA (Routing, Switching, Wireless, WAN), IT Essentials (Hardware, Software, NOS)
CompTIA: A+, N+, Security+, CTT+
Other: Certified Technical Trainer, Studying OSSC (Offensive Cyber Core Certification)

Professional Experience

Elasticito Cybersecurity – Cyber Risk Technical Specialist (2022 – Present)

- Conduct risk assessments, develop and enforce IT security policies
- Implement SIEM solutions and manage incident response lifecycle
- Lead vulnerability management and penetration testing projects
- Provide security awareness training across departments

CTU Training Solutions – IT Career & Corporate Trainer (2018 – 2022)

- Delivered Microsoft and CompTIA certification training to professionals
- Managed IT labs and infrastructure, ensuring 99% uptime
- Designed training programs that improved pass rates by 30%

Human Development Practitioner of South Africa – IT Training Manager (2010 – 2017)

- Directed IT training operations, managing a team of instructors
- Implemented IT security policies and disaster recovery plans
- Oversaw IT budgets, achieving 15% annual cost savings

Earlier Roles (2001–2009) – IT Manager roles in Zimbabwe

- Oversaw IT systems, networks, and security in multiple organizations
- Developed and implemented IT security frameworks and disaster recovery plans

Education

- General Certificate in Education (ZIMSEC)
- Diploma & Advanced Diploma in IT (ACP, UK)

Referees

Available on request